

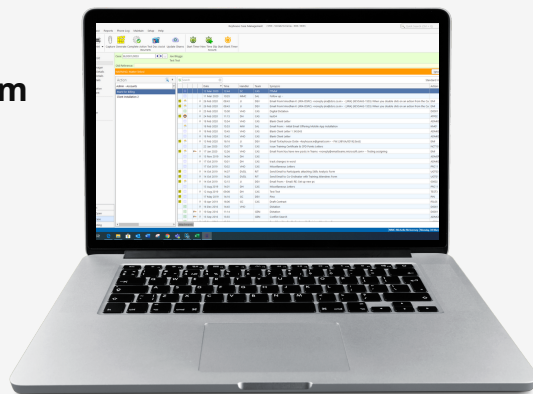
Keyhouse 365 Cloud Solution

Keyhouse 365 is the next generation of Keyhouse Practice & Case Management software for law firms, delivered on the most robust and secure Microsoft based Cloud platform available today. Having only launched in early 2020, a number of Keyhouse clients have already migrated seamlessly to the cloud.

Created for the lawyer who wants to work in a smart and secure environment that is accessible from just about anywhere, Keyhouse 365 provides **an ideal mix of traditional practice meets innovative technology** – all operated within a secure, personalised and familiar Microsoft Windows environment. For existing Keyhouse clients, this familiarity is a huge advantage as there is a **nominal need for retraining**, meaning **disruption to the business is minimal when migrating to the cloud**. It looks and feels just like all your other Microsoft Office Applications.

Keyhouse 365 is **hosted on a Microsoft Azure platform** and operates securely from a dedicated Microsoft data centre, meeting all GDPR requirements: your data could not be secured in a better place.

Provided at a **fixed cost**, there is no need to worry about capital expenditure on upgrading, replacing or maintaining expensive servers and SQL licenses. With built-in business **continuity planning and automated system back-up**, your firm's information will be safe & secure.



Cloud technology gives peace of mind ensuring the accessibility, safety and security of your Keyhouse Practice Management System going into the future. Not only does it help you be better prepared for when a crisis strikes, it also **promotes agile working** allowing your team to work from anywhere at any time, as long as they have access to good broadband.

With Keyhouse 365 you have a trusted partner to help you on your Cloud Journey. Through Keyhouse's step-by-step cloud programme, we firstly assess your firm's cloud readiness, ensuring it is the right solution for your firm. We recognise Cloud technology is still new to many firms so it's important we work with you to ensure the correct infrastructure is in place, particularly in terms of good reliable broadband.

Keyhouse 365 aims to make your technology journey easy, explaining everything in down to earth language and staying with you every step of the way. **Our team are here to provide you with great software, innovative technology and most importantly first-class customer support.** And it's not only us saying that, check it out with your peers, many of whom you will find are Keyhouse clients.

Keyhouse 365 PC Requirements

Processor: Core i5 3GHz or higher

Operating System: Windows 8/10 or (Check Microsoft for "End of Life" dates)

Memory: As per OS and Office Requirements + Minimum 8GB RAM Standard PC Recommend Minimum of 8GB

Hard Disk Space: Ideally SSD - As per OS Requirements + 50GB

Display: SVGA Minimum 1024 x 768 with 100% screen display

Network Requirements: 100mbps Network card with a 100mbps connection to database, file and print servers.

Additional Software Requirements:

Microsoft Office 365 fully supported – Versions currently supported by Microsoft– 32-bit only (Check Microsoft for "End of Life" dates)

Office 2016 is supported provided the client is on the latest version of Keyhouse Framework (Minimum Version 5.7.1.1) 32 bit only.

Keyhouse Components:

- Minimum of Microsoft .net 4.6.1, kept current with Windows Updates
- Microsoft C++ runtime x86 2005, 2008, 2010, 2012
- Microsoft Visual Runtime x86 2010
- SAP Crystal runtime 32 bit
- Adobe Reader – latest version

Sound Card: Required for Digital Dictation

Additional Hardware Requirements: Label Printer (Option to print labels)

Broadband Requirements:

Users:	Download / Upload:
2 - 3 Users, Recommend	50 / 20 mbs
4 - 6 Users, Recommend	100 / 20 mbs
6 - 20 Users, Recommend	40 / 40 mbs dedicated line
20 - 50 Users, Recommend	80 / 80 mbs dedicated line
50 - 100 Users, Recommend	100 / 100 mbs dedicated line
>101 Users - please contact Keyhouse on +353 1 290 2222	

All the above should also have a ping rate less than 10 - you can check this by completing a speed test [here](#).



Keyhouse 365 FAQs

What is Keyhouse 365?

Keyhouse 365 uses Microsoft Azure which is a cloud computing platform and infrastructure, created by Microsoft, for building, deploying and managing applications and services through a global network of Microsoft-managed data centres. Providing both the platform and infrastructure as a service (PaaS, IaaS) and supports many different programming languages, tools and frameworks, including both Microsoft-specific and third-party software and systems. In essence, your entire Keyhouse product will be in the cloud, not just your data. This means you can access Keyhouse from anywhere you have internet.

What are the benefits of moving to the cloud?

- Fixed cost - no hidden surprises
- Seamless migration - no business interruptions
- Secure Cloud solution
- Automated system back-up
- No need to buy, replace or even have a server
- No need for expensive SQL Licenses
- Easily enables remote working
- Intuitive user interface
- Minimal need for retraining
- Accessible from anywhere
- Automatic updates - always on the latest software version



Is my data secure?

Yes, it is very secure and is protected behind firewalls and other security measures. Your data is more secure in the cloud as the cloud infrastructure is constantly being updated unlike an on premise system which very often are only updated a few times a year. Microsoft are at the forefront when it comes to protecting your data. Your data is secured on Microsoft Azure Cloud Platform, using the latest industry standard cyber security technology.

Where is my data located?

Your data is located in the Microsoft North Europe region. (This is a data centre located in Dublin), complying with GDPR.

Is my data backed up?

Yes, Keyhouse as part of the Keyhouse 365 Cloud platform will regularly backup your data. We have a weekly, monthly and yearly backup of your data. The number of backups and frequency can be increased on request at an additional charge.

Can I get copy of my data?

Yes, a copy of your can be made available on request.

Is there any disruption going from Keyhouse on-premise to Keyhouse 365?

The migration is seamless, with minimal retraining, thus less downtime. Keyhouse will

Keyhouse 365 FAQs

arrange for the upload of your data to the cloud outside of normal working hours to limit any disruption. Any down time will be scheduled well before any action is taken.

What changes, if any, will my staff have to make?

For the most part users in the office will not experience any difference. There are some minor changes to how documents are generated. This may require some changes to formatting of old template documents. Remote users will now have a ability to connect to Keyhouse from their laptop, mobile or tablet device. We will require the users to provide additional answers to security questions.

What speed will I require on my broadband line?

There is no specific answer to this question. It depends on the number of users and the amount of data being processed over the broadband line. A typical 10 user site would require a dedicated line with speeds of 20/30mbps upload and 30/50mbps download with a ping trace less than 10. To test your broadband line [click here](#).

What happens if my broadband line goes down in the office?

The bad news is the office will lose the ability to access Keyhouse. The good news is you can now access the data from anywhere else that has an internet connection including a mobile hotspot from a laptop with Keyhouse installed. You will also continue to access your data from mobile apps over mobile 4G network. Depending on the number of users in your office you may want to consider a second backup line. You will need to ensure the backup line is provided on independent infrastructure.

Will the firm continue to require an on-premise server?

No, Keyhouse software and its data will be on the Cloud instead of an on-premise server. There may be other applications or services that may require a server. We recommend you contact your IT supplier to assess this.

Is there any other costs associated with moving to the cloud?

If your broadband speed is not good enough to handle the volume of data Keyhouse, your IT provider can supply a remote desktop solution at an additional cost. This will provide virtual PC in the cloud as a service. This solution also removes the requirement to have high powered laptop/desktop locally. The local PC can be a very basic PC to connect to the virtual desktop.

I only have Keyhouse Accounts package, can I still move to the cloud?

Yes, existing clients can move their current SAM accounts package to the cloud. New clients can also avail of Keyhouse Cloud SAM accounts package, however, we normally encourage new clients to go for a fully integrated practice management and accounts system.

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